

Factsheet Hygiene and Infection Protection Concept

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Messe Düsseldorf has worked out a Hygiene and Infection Protection Concept based on the current Corona Protection Ordinance of the federal state North Rhine-Westphalia (CoronaSchVO NRW) with a special view to ensuring the required health precautions, hygiene measures and distancing rules at all forthcoming events at the homebase Düsseldorf. This includes both measures for headcount and space management and hygienic, technical and organisational measures provided by the federal state government for running congresses and trade fairs. The hygiene and infection protection standards are constantly adapted to future developments and changing legal requirements.

Specific Measures for Infection Hygiene*

- The official distance and hygiene rules shall be applicable, compliance is up to each individual:
 - 1.5 m distance
 - Face masks
 - Sneeze etiquette
 - No welcoming rituals
- Messe Düsseldorf staff and security personnel will ensure that these measures are observed.
- There will be sufficient opportunities for hand sanitising.
- For tracing purposes visitors' contact data and their period of stay at the premises will be processed pursuant to the GDPR.
- All payment transactions will be cashless to the extent possible.
- Toilet facilities will be permanently staffed for cleaning and monitoring the number of users.
- Distance markings and wayfinding systems will be available in all relevant areas.
- All paths shall be used in the direction of movement on the right-hand side.
- Each event at the Düsseldorf exhibition centre is subject to a maximum number of persons.
- There will only be a limited number of day-specific tickets offered for visitors and they will be exclusively available online.
- Surfaces such as service desks as well as contact areas such as door handles etc. will be cleaned at regular intervals.
- Transparent partition walls as hygiene guards for service desks, counters, etc.
- Exhibitors' employees, service providers and stand construction staff as well as the service providers' staff of Messe Düsseldorf will have to be accredited beforehand.
- If needed face masks will be handed out by service staff.
- In the toilet facilities one out of two urinals and wash basins will be blocked off; toilet cubicles will all be accessible.
- Information boards will draw attention to the infection control behaviours as specified by the authorities.
- All doors (excluding fire protection doors) will be open for contactless use.

* according to §2b of the Corona Protection Ordinance - CoronaSchVO NRW

- As before, Messe Düsseldorf will spread visitors from the parking lots to the entrances by bus: the buses will be operated pursuant to the hygiene provisions in local public transport.
- Inside the halls regular air exchange is ensured by air-handling systems: here the quality of fresh air supply corresponds to the quality of the outdoor air.

Exhibitors and Stand Construction*

- At the stands exhibitors shall be responsible for implementing the measures; Messe Düsseldorf will help with enforcement.
- Distancing rules shall be taken into account when planning stand concepts and zoning.
- A hygiene concept for stand construction/dismantling shall be drawn up and be available as a print-out at the stand during construction/dismantling; a person responsible shall be assigned.
- For the duration of the Corona pandemic there will be a general ban on stand parties/exhibitor parties at the premises.
- Improvement of organisational workflows by means of detailed scheduling: tradespeople should work consecutively, each trade will receive its own time slot (staggered operation).
- Conference rooms and ground floors on multi-storey stands are only permitted with an open layout or must comply with the special conditions (see full concept, Item 3.6).
- The “SARS-CoV-2-Arbeitsschutzstandard” H&S standard from the Federal Ministry for Labour and Social Affairs shall be binding.
- Walk-in exhibits shall comply with the requirement to have their doors, windows and roof hatches opened at all times in order to integrate them into the air-handling cycle of the halls.
- All stands shall make hand sanitising facilities as well as probably disposable face masks available.
- Gastronomy and catering services will continue to be available at the events. The trade fair catering has adapted to the new requirements and operates its services in accordance with the applicable regulations (see full concept, Item 2.6).

This factsheet is a summary of the Hygiene and Infection Protection Concept of Messe Düsseldorf. The detailed version can be found [here](#).