

RULES AND REGULATIONS

for the exhibition centre Düsseldorf

Messe emergency call	111	(intern)	or: +49 211 4560-111
Police	110	(extern)	
Fire	112	(extern)	

1. The exhibition grounds are private premises. The owner is Messe Düsseldorf GmbH, Messeplatz, Stockumer Kirchstraße 61, 40474 Düsseldorf, Germany, phone +49 211 4560-01; who, in addition to the respective organiser, exercises the domiciliary rights.
2. Visitors are only allowed to enter the premises including the buildings (except administration) with a valid admission ticket. Every other person needs an identity card. A visit is only permitted for the times and buildings specified by the admission ticket or ID. Exhibition stands may only be entered under the supervision of the stand personnel.
3. Young people, who have not yet reached the age of 14, may only be allowed to visit the exhibition grounds if accompanied by a parent or guardian. Exceptions to this rule are only valid, if they are explicitly displayed at the cash desks.
4. The facilities which are open to visitors are to be used with care and consideration. All other facilities and installations may not be entered or operated by visitors.
5. Photography or filming on the exhibition grounds and in the halls, in particular with regard to exhibition stands and exhibits, is not permitted.
6. The driving of vehicles on the exhibition grounds is only allowed with special permission. The use of vehicles inside the buildings is not permitted. This also includes: Scooters, skateboards, e-scooters etc.
7. Smoking is prohibited in all gastronomic facilities. A smoking ban may be imposed in further individual rooms. The corresponding instructions must be observed. To ensure the protection of non-smokers, we request that you refrain from smoking in all halls and rooms and visit the specially designated smoking areas at the hall entrances.
8. In line with the nature of the event, it may be prohibited to bring bags and similar containers into the event. For safety reasons, bags and similar containers as well as clothing such as coats, jackets and capes may be checked for their contents.
9. Weapons are not permitted to be brought onto the premises. This also applies to weapon-like substances such as, for example, pepper spray and other irritant gases.
10. Dogs and other animals are not permitted to be brought onto the premises.
11. Visitors of events must leave the event and the premises at the end of the opening hours.
12. If required for security reasons, the closing of rooms or buildings and their evacuation can be ordered by the trade fair company. Persons, who are present in these areas, must follow the instructions and should proceed to the respective outdoor assembly points.
13. In individual cases, the instructions of the inspection staff must be followed.